



## Daher is ranked no. 1 with TBM and Kodiak in Pro Pilot's Product Support Survey for the fourth consecutive year

**Tarbes, France / Sandpoint, Idaho, USA. September 4, 2024** – Daher has achieved the top score in Professional Pilot (Pro Pilot) magazine's annual Product Support Survey in the turboprop airplane category for the fourth successive year, ranking first in all assessment areas of this highly respected industry appraisal.

In the 2024 Pro Pilot survey of leading turboprop aircraft manufacturers, the reviews by TBM and Kodiak owners/operators provided an overall score of 8.98 points out of the maximum allowable 10 points. Ratings were made across seven categories: company response time; spares availability; cost of parts; speed in AOG (aircraft on ground) service; technical manuals, technical representatives; and service satisfaction.

"This year's top rating once again reflects our deep commitment to the customers, which is backed by all of the company's functions and services in delivering top-level support for TBM and Kodiak owners and operators," said Nicolas Chabbert, the CEO of Daher Aircraft. "I want to personally thank our customers for their loyalty."

Pro Pilot's annual surveys are considered industry benchmarks in the rating of aircraft manufacturers' after-sales service quality – with this publication's evaluations now in their 34th year.

The 2024 survey marked the second year that both airplane families in Daher's turboprop aircraft product line – the Kodiak and TBM – were judged by owners and operators. Daher acquired production of the utility/multi-mission Kodiak in 2019, joining the fast and efficient TBM.

Raphael Maitre, Daher Aircraft's Vice President of Customer Support, underscored the company's focus on continual improvement in supporting TBM and Kodiak owners/operators – and the importance of listening to the Daher aviator community's evolving needs.

“In addition to the successful unification of our Kodiak Care and TBM Care teams, this focus includes the growth of our Authorized Service Center Network; the expansion of the Daher Aviator Marketplace e-commerce website; a merging of the TBM Care and Kodiak Care online portals; as well as the implementation of new Customer Relationship Management software,” Maitre added.

In Daher Aircraft's top ratings across all of the 2024 Pro Pilot Product Support Survey's assessment categories, its best improvement was in the cost of parts.

**About Daher** – [www.daher.com](http://www.daher.com) / [www.tbm.aero](http://www.tbm.aero) / <http://www.kodiak.aero>

As an aircraft manufacturer, industrialist, industrial service provider and logistician, Daher today has approximately 13,000 employees for a turnover of 1.65 billion euros in 2023. With its family ownership, Daher has been focused on innovation since its creation in 1863. With locations in some 15 countries in Europe, North America and Asia, Daher designs and develops value-added solutions for its aeronautical and industrial customers and partners.

Daher is on the following social networks:

X [@DAHER\\_official](#)  
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**About Daher's aircraft product line** – [www.kodiak.aero](http://www.kodiak.aero) / [www.tbm.aero](http://www.tbm.aero)

Daher manufactures two families of single-engine turboprop airplanes: the Kodiak utility aircraft in Sandpoint, Idaho, USA, and the very efficient pressurized TBM in Tarbes, France.

Current TBM versions in production are the TBM 960, with Garmin's G3000 integrated flight deck; and the TBM 910, equipped with the Garmin's G1000 NXi avionics system controlled by a keypad. Both models offer increased automation and superior performance.

The Kodiak versions are unpressurized 8-10-seat airplanes equipped with Garmin's G1000 NXi avionics. The Kodiak 100 series III is powered by a 750 shp. PT6A-34 engine, with the capability of operating on uneven and unimproved runways, as well as on water in the amphibious version. The Kodiak 900 has a 900 shp. PT6A-140A engine, a longer fuselage for more passenger room and cargo space, a cruise speed increase to 210 KTAS, and a greater useful load while offering a maximum range of 1,129 nm. Both offer a unique combination of robust construction, STOL characteristics and remarkable useful load, well-suited for multi-mission operations such as surveillance, MEDEVAC, skydiving and more.

As of July 15, 2024, a total of 351 Kodiaks and 1,212 TBMs have been delivered worldwide, with the entire fleet accumulating more than 3 million flight hours.

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